

SOUTHERN ELECTRONICS Inc. We fix what others can't!
CLUSTER / SPEEDOMETER REPAIR FORM.pdf © 2002 SouthernElectronicsInc.com

Please print out this form, complete fully and enclose with your repair. **Thank you for choosing Southern!**

SALUTATION: _____ **NAME** _____ **DATE** ____/____/____

RETURN ADDRESS FOR REPAIR TO BE SHIPPED TO: Location should be secure or have someone to receive your unit.

Apartment or Suite _____ Street Address _____

City _____ State _____ Zip Code _____ + _____

PHONE NUMBERS, Include Area Code. Daytime _____ Evenings _____ Pager / Mobile _____

EMAIL ADDRESS. PLEASE ENTER CAREFULLY AND LEGIBLY _____ @ _____

PAYMENT METHOD. PLEASE CHECK ONE:

CREDIT CARD, Please include the information below. No charges made until ready to ship. For security, credit card information is not kept in a computerized data base. You may also call us toll free at 1-800-446-2880 with your card information.

CARD NUMBER _____ -- _____ -- _____ -- _____ **EXP. Day** ____ **Month** ____ **Year** ____

CHECK CARD TYPE: MasterCard Visa Discover American Express

FULL NAME, as shown on card _____ **SIGNATURE** _____

ADDRESS WHERE CREDIT CARD STATEMENT IS RECEIVED IF DIFFERENT FROM SHIP TO ADDRESS ABOVE:

Apartment or Suite _____ Street Address _____

City _____ State _____ **ZIP CODE** _____ + _____

CHECK INCLUDED, Checks are cashed when received. Refunds for over payment will be sent separately by US mail.

COD. Add \$10.00 to estimates for the UPS COD fee. Sorry, using UPS we cannot ship COD to a PO Box.

CHECK IF PRICE QUOTE REQUESTED. Please email quote to email address above. Please call with quote.

MAKE OF CAR _____ **Model** _____ **Year** _____

ENGINE DISPLACEMENT IF KNOWN _____ **CYLINDERS** _____ (Needed only for tach problems.)

MILEAGE _____ If mileage is unknown or needs to be reset, proof of mileage is required. Recent service records showing mileage with vehicle identification (VIN) required and / or a sworn notarized statement. Odometer tampering is a Federal crime!

WHAT IS THE PROBLEM WITH THE UNIT? Please check to the left of the items that apply and provide comments as necessary. The more information we have the better we can troubleshoot the problem.

WHAT FUNCTION IS NOT WORKING? Speedometer Odometer Tachometer Backlight Pointers

Gauges, which ones? _____

Other, please explain _____

WHAT IS OCCURRING? Cuts Off Dead Dim Flickers Erratic Wiggles Reads Incorrectly

Doesn't Light Other, please explain _____

WHEN DOES THE PROBLEM OCCUR? Always Often Rarely When Hot When Cold

On Bumps Hitting Dash Other, please explain _____

FOR SPEEDOMETERS OR ODOMETERS PROBLEMS, DOES VEHICLE HAVE CRUISE CONTROL? Yes No

IF yes, does the cruise control cut out when your speedometer or odometer has problems? This could be a bad Vehicle Speed Sensor, or VSS, and not the cluster. Have it checked or call us for more help toll free, at 1-800-446-2880.

Any More Details? _____