

SOUTHERN ELECTRONICS Inc. *We fix what others can't!*

CLUSTER / SPEEDOMETER REPAIR FORM

Copyright 2007 SouthernElectronics.com 1-800-446-2880

Please print out this form, complete fully and enclose with your repair. **Thank you for choosing Southern!**

Salutation _____ NAME _____ DATE ____/____/____

RETURN ADDRESS FOR REPAIR TO BE SHIPPED TO: Location should be secure or have someone there to receive your unit.

Apartment or Suite _____ Street Address _____

City _____ State _____ Zip Code _____ + _____

PHONE NUMBERS, Daytime _____ Evenings _____ Cell _____

EMAIL ADDRESS. PLEASE ENTER LEGIBLY _____ @ _____

PAYMENT METHOD. PLEASE CHECK ONE:

CREDIT CARD, Please include the information below. No charges made until ready to ship. For security, credit card information is not kept in a computerized data base. You may also call us toll free at 1-800-446-2880 with your card information.

CARD NUMBER _____ -- _____ -- _____ -- _____ **EXP. Day** _____ **Month** _____ **Year** _____

MasterCard Visa Discover Amex **SECURITY NUMBER (ON SIGNATURE LINE OR PRINTED ON FRONT)** _____

FULL NAME, ON CARD _____ **SIGNATURE** _____

ADDRESS WHERE CREDIT CARD STATEMENT IS RECEIVED (ONLY IF DIFFERENT FROM SHIP TO ADDRESS ABOVE)

Apartment or Suite _____ Street Address _____

City _____ State _____ ZIP CODE _____ + _____

CHECK INCLUDED, Checks are cashed when received. Refunds for over payment will be sent separately by US mail.

COD. Add \$10.00 to estimates for the UPS COD fee. Sorry, we cannot ship COD to a PO Box. **PayPal** Please give email above.

CHECK IF PRICE QUOTE REQUESTED. _____ Please email quote to email address above. _____ Please call with quote.

MAKE OF CAR _____ **Model** _____ **Year** _____

MILEAGE _____ If mileage is unknown or needs to be reset, proof of mileage is required. Recent service records showing mileage with vehicle identification (VIN) required and / or a sworn notarized statement. Odometer tampering is a Federal crime!

WHAT IS THE PROBLEM WITH THE UNIT? Please check to the left of the items that apply and provide comments as

necessary. The more information we have the better we can troubleshoot the problem. Use back of form if needed.

WHAT FUNCTION IS NOT WORKING? Speedometer Odometer Tachometer Backlight Pointers

Gauges, which ones? _____ Other Problem, please explain _____

WHAT IS OCCURRING? Cuts Off Dead Dim Flickers Erratic Wiggles Reads Incorrectly

Doesn't Light Other, please explain _____

WHEN DOES THE PROBLEM OCCUR? Always Often Rarely When Hot When Cold On Bumps Hitting Dash

Other, please explain _____

FOR SPEEDOMETERS OR ODOMETERS PROBLEMS, DOES VEHICLE HAVE CRUISE CONTROL? Yes No

IF yes, does the cruise control cut out when your speedometer or odometer has problems? This could be a bad Vehicle Speed Sensor, or VSS, and not the cluster. Have it checked or call us for more help toll free, at 1-800-446-2880.

Any More Details? _____